

Our Policies – Cancellations, Rescheduling, Late Arrivals & No-Shows

At *Kamil Esthetique*, I truly value your time and appreciate that you've chosen me for your care. I also want to be fair to all clients who are waiting for appointments. For that reason, I kindly ask that you keep the following in mind:

Cancellations

- If you need to cancel, please do so **at least 48 hours before your appointment** — there will be **no charge**.
- Cancellations made **within 48 hours** (without a valid reason) will result in a **50\$ charge on the credit card on file**.

Rescheduling

- You're always welcome to reschedule **48 hours or more in advance** with no penalty.

No-Shows

- If you are unable to attend your appointment without providing notice, it will be considered a **no-show**, and **50\$** will be charged to the card on file.

Late Arrivals

- Please try to arrive on time so we can enjoy the full treatment together.
- If you are **more than 30 minutes late without notifying me**, your appointment may need to be canceled and considered a **no-show (50\$ charge)**.

I completely understand that life happens — emergencies, unexpected events, and changes are part of life. If something comes up, please don't hesitate to **call or send me a quick message** to let me know. I will always do my best to work with you.